

NEWS RELEASE

Travelers Canada Offers Services Beyond Insurance for Small Businesses

Human resources, legal assistance and other services available to help entrepreneurs manage and grow their day-to-day businesses

TORONTO, June 7, 2018 – <u>Travelers Canada</u>, the Canadian division of The Travelers Companies, Inc. (NYSE: <u>TRV</u>), today announced a new suite of services extending beyond insurance for small business customers. Human resources and legal assistance will now be offered, at no extra cost, to help small business owners manage day-to-day activities fundamental to their growth and success.

"Small business owners play a vital role in the economy, however, they typically have limited resources to manage the different challenges that come at them each day," said Erica Glendinning, Vice President of Business Insurance at Travelers Canada. "We are excited to enhance our offering with these services and give small business owners the support they need to stay focused on growing their businesses."

Travelers Canada will now offer the following new services and solutions:

- <u>Business Legal Telephone Assistance</u> In-house attorney support on issues such as rental agreements, contracts, real estate and consumer law.
- <u>Designated Human Resources Assistance</u> Professional support for human resources issues, including hiring, absences/leaves, safety, discrimination, immigration, labour matters, benefits and temporary employees.
- <u>Emotional Support Assistance</u> Professional counsellors to provide confidential emotional support for issues related to home, work, trauma, grief and other personal or business hardships.

These services will be provided to Travelers Canada small business customers through Assistenza, a company that has delivered assistance services for the personal and commercial insurance industry for more than 25 years. Services will be available in English and French, as well as other languages upon request.

For more information about these services and insuring a small business, please visit <u>travelerscanada.ca</u>.

About Travelers Canada

Travelers Insurance Company of Canada, the Dominion of Canada General Insurance Company and St. Paul Fire and Marine Insurance Company are the Canadian licensed insurers known as Travelers Canada. Travelers Canada is the Canadian division of the Travelers Companies, Inc. (NYSE: TRV), a leading provider of property casualty insurance for auto, home and business. A component of the Dow Jones Industrial Average, Travelers has approximately 30,000 employees and generated revenues of

approximately US\$29 billion in 2017. For more information about Travelers Canada, visit travelerscanada.ca.

Media:

Yen To, 416.607.7618

YTO@travelers.com